

## QUARTERLY REPORTING FORUM

Quarter: II Financial Year: 2022 - 2023

### 1. Status of grievance redressal

S.No	Parameters	Delay in restoring supply	Quality of Supply	Meter Problems	Billing Problems	Quality of Service	Others	Total
1	Grievances pending at the end of previous quarter	-	-	-	-	-	-	NIL
2	Grievances received during this quarter	-	-	✓	-	-	-	3
3	Total grievances (1+2)	-	-	✓	-	-	-	3
4	Grievances attended during this quarter	-	-	✓	-	-	-	3
5	Balance grievances to be attended (3-4)	-	-	✓	-	-	-	NIL
6	Grievances successfully redressed during this quarter	-	-	✓	-	-	-	3
7	Grievances in the process of redressal	-	-	-	-	-	-	NIL
8	Grievances escalated to Ombudsman	-	-	-	-	-	-	NIL

Note: Sum of rows 6,7 & 8 should be equal to row 4

**2. Status of compliance by licensee**

a. Of the number of grievances successfully redressed during the quarter, state the number of grievances in which the order specified directions for the licensee:

3.

b. Describe the status of the licensee's compliance against each such grievance.

Licensee has complied the grievance  
Successfully.

*Sunil*

CGRF, Lakshadweep